



## Pennsylvania Compensation Rating Bureau

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### **PENNSYLVANIA TEST AUDIT PROGRAM** **BULLETIN #125**

#### **PCRB TEST AUDIT PROCEDURES IN RESPONSE TO CORONAVIRUS (COVID – 19)**

Given the public health threat posed by the Coronavirus (COVID – 19), the PCRB/DCRB continues to monitor the impact to PCRB/DCRB business operations and processes including the Test Audit Program.

The PCRB Test Audit program includes any voluntary, telephone, hybrid or estimated audits and does not require a carrier to complete a physical audit of an insured. The decision to make any site visits to an insured has always been at the carrier discretion and if carriers choose to amend the approach of auditing policies during this time it will not impact the Test Audit selection process. The Test Audit program will continue the selection and review process with some modifications.

As of this date, PCRB has closed submissions for the 1<sup>st</sup> quarter and are calculating results based on submissions already made. We are attempting to approach the overall process as normal, however, unlike most quarters, PCRB will be suspending the incentive program for this quarter due to marketplace conditions and limitations. We intend to post the April 1<sup>st</sup> selections but will extend the response time to 30 calendar days for reply .

PCRB will continue to monitor this situation and advise accordingly of any further changes and updates. Any immediate questions or concerns should be directed to Christina Yost at [cyost@pcrb.com](mailto:cyost@pcrb.com).